Welcome
Welcome to the Faculty of Mathematics. This note is intended for new staff and visitors to the faculty and explains the fundamentals of getting access to the University and faculty IT facilities.

Getting started

Staff & Visitors:
If you are physically present at the CMS then you should have received an envelope with your CRSID and registration code.

If you are not yet able to be at the CMS then you should have been given this information by other means (e.g., Zoom, Teams, etc).
If you do not have it at all then please ask your group or pavilion secretary (if you are in DAMTP), or Julia Blackwell (if you are in DPMMS) to arrange for this. When you have this information, please continue.

Students:
You should have been given details of your CRSID code by CAMSIS.

UIS password (aka “Raven” password)
Your Raven password provides access to email and various services across the University (eg, library, payroll, etc). To set it up you will need your registration code and some pieces of personal information.

Please visit the following URL:
https://jackdaw.cam.ac.uk/signup/

and follow the instructions on screen. Please do ensure that you take a few minutes to set up the Self Service Password Recovery Service.

If there is a problem please contact the Maths Helpdesk.

Maths account and password
Your Maths account enables you to access most computers in the CMS, use the Maths VPN to connect to the Maths network via and, access the Maths database. Your Maths account name will almost certainly be the same as your CRSID.

Please visit the following URL:
https://mypassword.maths.cam.ac.uk/

and use your UIS/Raven credentials to set up a Maths password. If there is a problem please contact the Maths Helpdesk.
Eduroam
Eduroam provides Wi-Fi connectivity across the university and much of Cambridge. It can also be used in many other academic institutions.

To set this up please visit the following URL:

https://tokens.csx.cam.ac.uk/

Instructions for setting up Eduroam can be found here https://help.uis.cam.ac.uk/service/wi-fi

The Maths VPN
The maths VPN allows access to “internal” resources when you are off-site.

To set this up please visit:

https://www.maths.cam.ac.uk/computing/remoteaccess/vpn

and work your way through the instructions. You will need your Maths password to make this work.

The Maths database.
Once you have the VPN up and running, please take a few minutes to visit the Maths database and check that the information we have about you is correct:

https://database.maths.cam.ac.uk/list.php?_view=10_SelfService/10_My_Details

You will need your Maths password to login. Once logged in, click on your name to see the details that we have for you. If any are wrong, then please let your group/pavilion secretary know ASAP.

Email
By default, your email address is of the form crsid@cam.ac.uk. You can create ‘user friendly’ addresses (e.g., jane.doe@maths.cam.ac.uk) here:

https://database.maths.cam.ac.uk/edit.php?_view=10_SelfService/22_My_Email_Addresses

Getting IT help
Our contact details are at the bottom of the page, email is the preferred method of contact. Please do include as much relevant information as possible. If you need help setting up passwords we will need to verify who you are. The easiest way to do this is to show us your University ID card. Some links that you may find useful are:

IT information: https://www.maths.cam.ac.uk/computing/computing-and-it

Central IT information: https://www.uis.cam.ac.uk/

Which Maths computers you can access:
https://www.maths.cam.ac.uk/computing/computer-list/index.php